

**Refund Policy for Students:**

- No refund is available if a promotional package was applied at the time of registration.
- Application fees and home stay placement fees are non-refundable.
- Cancellation of programs and requests for refunds must be submitted to Pan Pacific College in writing.
- Material fees are 100% refundable if cancellation is received prior to starting the program, material fees for any unused portion of the study period will be refunded after the program of study starts.

**A) Refund before the program of study begins:**

- 1) If the request is received 30 days or more before the start of the program but before the program starts, the student is eligible for a 75% tuition refund.
- 2) If the request is received from 30 to 5 days before the start of the program but before the program starts, the student is eligible for a 60% tuition refund.
- 3) If the request is received less than 5 days of the start of the program, the student is eligible for a 50% tuition refund.

**B) Refund after the program of study starts:**

- 1) Within 10 days after the program has started, the student is eligible for a 50% tuition refund.
- 2) If the request is received more than 10 days after the program has started, no refund will be given.

**C) When a visa application was rejected:**

- 1) A full refund (minus the registration fee and a \$100 admission fee) will be issued.
- 2) To process a full refund, the letter of rejection from Immigration Canada must be presented.
- 3) Students whose cases have been placed 'on hold' should follow the regular refund policy outlined above, however, they will be permitted an extension of up to 45 days from their original start date on their Letter of Acceptance.



**P P C**  
PAN PACIFIC COLLEGE

Since 1988



Languages Canada  
Langues Canada  
Votre destination linguistique • Your language destination